

Amendments to the Claims:

The following listing of claims will replace all prior versions and/or listings of claims in the application.

Listing of Claims:

1-59. (Cancelled)

60. (Currently amended): A method for processing an insurance claim on a computer system to estimate a value of the insurance claim, the method comprising:

displaying a first insurance claim processing step on a display device coupled to the computer system;

receiving input regarding the first insurance claim processing step;

automatically determining a table of contents based at least in part on input received regarding the first insurance claim processing step;

automatically displaying the table of contents on the display device, wherein the table of contents comprises an ordered list of the steps associated with the processing of the insurance claim, and wherein the ordered list of steps comprises the first insurance claim processing step, and one or more additional insurance claim processing steps;

selecting a second insurance claim processing step, wherein the second insurance claim processing step comprises at least one of the additional insurance claim processing steps from the table of contents; and

automatically displaying the second insurance claim processing step on the display device;

receiving input regarding the second insurance claim processing step; and

automatically adding or deleting one or more steps from the table of contents in response to the received input from the first or second insurance claim processing step or automatically modifying the sequence of processing steps listed in the table of

contents in response to the received input from the first or second insurance claim processing step.

61. (Previously presented): The method of claim 60,
wherein displaying the second insurance claim processing step comprises displaying a report on the display device, wherein the report comprises a value of the insurance claim, and wherein the report is determined based on information input in the first insurance claim processing step and on any insurance claim processing steps in between the first insurance claim processing step and the second insurance claim processing step.
62. (Previously presented): The method of claim 60, further comprising:
redisplaying the first insurance claim processing step after displaying the second insurance claim processing step.
63. (Previously presented): The method of claim 60, further comprising:
redisplaying the first insurance claim processing step after displaying the second insurance claim processing step; and
receiving input regarding the first insurance claim processing step after redisplaying the first insurance claim processing step.
64. (Cancelled)
65. (Previously presented): The method of claim 60,
wherein the insurance claim comprises a bodily injury claim, and wherein processing the insurance claim to estimate the value of the insurance claim comprises processing the bodily injury claim to estimate a bodily injury general damages value.
66. (Cancelled)

67. (Cancelled)

68. (Previously presented): The method of claim 60,
wherein insurance claim processing steps comprise steps for entry of information relevant
to the estimate of the value of the insurance claim.

69. (Previously presented): The method of claim 68,
wherein the information relevant to the estimate of the value of the insurance claim
comprises bodily injury treatment information.

70. (Previously presented): The method of claim 68,
wherein the information relevant to the estimate of the value of the insurance claim
comprises bodily injury damages information.

71. (Previously presented): The method of claim 60,
wherein the table of contents further comprises pointers to display screens associated with
the insurance claim processing steps.

72. (Previously presented): The method of claim 60, further comprising:
storing information input at one or more insurance claim processing steps.

73. (Previously presented): The method of claim 60,
wherein insurance claim processing steps are associated with table of contents properties,
and wherein determining the table of contents comprises determining insurance
claim processing steps that are associated with the table of contents properties.

74. (Previously presented): The method of claim 60,
wherein insurance claim processing steps are associated with table of contents properties,
wherein determining the table of contents comprises determining insurance claim
processing steps that are associated with the table of contents properties, and

wherein the table of contents properties comprises a condition which specifies when an associated insurance claim processing step should be included in the table of contents.

75. (Previously presented): A method of processing an insurance claim on a computer system using an insurance claim processing system comprising:

- receiving a request to estimate an insurance claim, wherein the request comprises a claim identifier associated with the insurance claim;

- determining a table of contents associated with the claim identifier, wherein the table of contents represents one or more steps for processing the insurance claim, and wherein at least one step comprises an end step;

- displaying the table of contents on a display device coupled to the computer system, wherein the table of contents comprises an ordered list of the steps associated with the processing of the insurance claim;

- selecting at least one step associated with the insurance claim;

- if the selected step is not the end step then:

 - providing a display on the display device coupled to the computer system associated with the selected step;

 - receiving input associated with the selected step;

 - storing the input received;

 - automatically adding or deleting one or more steps from the table of contents in response to the received input from the selected insurance claim processing step or automatically modifying the sequence of processing steps listed in the table of contents in response to the received input from the selected insurance claim processing step; and

- if the selected step is the end step then:

 - providing a display on the display device comprising an estimated value of the insurance claim.

76-78. (Cancelled)

79. (Previously presented): A computer system for processing an insurance claim to estimate a value of the insurance claim, the computer system comprising:

- a CPU;
- a display device coupled to the CPU;
- a memory coupled to the CPU, wherein the memory stores program instructions which are executable by the CPU to:
 - display a first insurance claim processing step;
 - receive input regarding the first insurance claim processing step;
 - automatically determine a table of contents in response to input received regarding the first insurance claim processing step;
 - automatically display the table of contents, wherein the table of contents comprises an ordered list of the steps associated with the processing of the insurance claim, and wherein the ordered list of steps comprises the first insurance claim processing step, and one or more additional insurance claim processing steps;
 - select a second insurance claim processing step, wherein the second insurance claim processing step comprises at least one of the additional insurance claim processing steps from the table of contents;
 - automatically display the second insurance claim processing step on the display device;
 - and
 - automatically add or delete one or more steps from the table of contents in response to the received input from the first or second insurance claim processing step or automatically modify the sequence of processing steps listed in the table of contents in response to the received input from the first or second insurance claim processing step.

80. (Previously presented): The system of claim 79,

- wherein displaying the second insurance claim processing step comprises displaying a report on the display device, wherein the report comprises a value of the insurance claim, and wherein the report is determined based on information input in the first

insurance claim processing step and on any insurance claim processing steps in between the first insurance claim processing step and the second insurance claim processing step.

81. (Previously presented): The system of claim 79, wherein the program instructions are further executable to:

redisplay the first insurance claim processing step after displaying the second insurance claim processing step.

82. (Previously presented): The system of claim 79, wherein the program instructions are further executable to:

redisplay the first insurance claim processing step after displaying the second insurance claim processing step; and

receive input regarding the first insurance claim processing step after redisplaying the first insurance claim processing step.

83. (Cancelled)

84. (Previously presented): The system of claim 79,

wherein the insurance claim comprises a bodily injury claim, and wherein processing the insurance claim to estimate the value of the insurance claim comprises processing the bodily injury claim to estimate a bodily injury general damages value.

85. (Cancelled)

86. (Cancelled)

87. (Previously presented): The system of claim 79,

wherein insurance claim processing steps comprise steps for entry of information relevant to the estimate of the value of the insurance claim.

88. (Previously presented): The system of claim 87,
wherein the information relevant to the estimate of the value of the insurance claim
comprises bodily injury treatment information.
89. (Previously presented): The system of claim 87,
wherein the information relevant to the estimate of the value of the insurance claim
comprises bodily injury damages information.
90. (Previously presented): The system of claim 79,
wherein the table of contents further comprises pointers to display screens associated with
the insurance claim processing steps.
91. (Previously presented): The system of claim 79, wherein the program instructions are further
executable to store information input at one or more insurance claim processing steps.
92. (Previously presented): The system of claim 79,
wherein insurance claim processing steps are associated with table of contents properties,
and wherein determining the table of contents comprises determining insurance
claim processing steps that are associated with the table of contents properties.
93. (Previously presented): The system of claim 79,
wherein insurance claim processing steps are associated with table of contents properties,
wherein determining the table of contents comprises determining insurance claim
processing steps that are associated with the table of contents properties, and
wherein at least one display in table of contents properties comprises a condition
which specifies when an associated insurance claim processing step should be
included in the table of contents.

94. (Previously presented): A carrier medium comprising program instructions for processing an insurance claim on a computer system to estimate a value of the insurance claim, wherein the program instructions are computer-executable to implement:

- displaying a first insurance claim processing step;
- receiving input regarding the first insurance claim processing step;
- automatically determining a table of contents based at least in part on input received regarding the first insurance claim processing step;
- automatically displaying the table of contents, wherein the table of contents comprises an ordered list of the steps associated with the processing of the insurance claim, and wherein the ordered list of steps comprises the first insurance claim processing step, and one or more additional insurance claim processing steps;
- selecting a second insurance claim processing step, wherein the second insurance claim processing step comprises at least one of the additional insurance claim processing steps from the table of contents;
- automatically displaying the second insurance claim processing step on the display device; and
- automatically adding or deleting one or more steps from the table of contents in response to the received input from the first or second insurance claim processing step or automatically modifying the sequence of processing steps listed in the table of contents in response to the received input from the first or second insurance claim processing step.

95. (Previously presented): The carrier medium of claim 94,

- wherein displaying the second insurance claim processing step comprises displaying a report, wherein the report comprises a value of the insurance claim, and wherein the report is determined based on information input in the first insurance claim processing step and on any insurance claim processing steps in between the first insurance claim processing step and the second insurance claim processing step.

96. (Previously presented): The carrier medium of claim 94, wherein the program instructions are further computer-executable to implement:

redisplaying the first insurance claim processing step after displaying the second insurance claim processing step.

97. (Previously presented): The carrier medium of claim 94, wherein the program instructions are further computer-executable to implement:

redisplaying the first insurance claim processing step after displaying the second insurance claim processing step; and
receiving input regarding the first insurance claim processing step after redisplaying the first insurance claim processing step.

98. (Cancelled)

99. (Previously presented): The carrier medium of claim 94,
wherein the insurance claim comprises a bodily injury claim, and wherein processing the insurance claim to estimate the value of the insurance claim comprises processing the bodily injury claim to estimate a bodily injury general damages value.

100. (Cancelled)

101. (Cancelled)

102. (Previously presented): The carrier medium of claim 94,
wherein insurance claim processing steps comprise steps for entry of information relevant to the estimate of the value of the insurance claim.

103. (Previously presented): The carrier medium of claim 102,
wherein the information relevant to the estimate of the value of the insurance claim comprises bodily injury treatment information.

104. (Previously presented): The carrier medium of claim 102,
wherein the information relevant to the estimate of the value of the insurance claim
comprises bodily injury damages information.
105. (Previously presented): The carrier medium of claim 94,
wherein the table of contents further comprises pointers to display screens associated with
the insurance claim processing steps.
106. (Previously presented): The carrier medium of claim 94, wherein the program instructions
are further computer-executable to implement:
storing information input at one or more insurance claim processing steps.
107. (Previously presented): The carrier medium of claim 94,
wherein insurance claim processing steps are associated with table of contents properties,
and wherein determining the table of contents comprises determining insurance
claim processing steps that are associated with the table of contents properties.
108. (Previously presented): The carrier medium of claim 94,
wherein insurance claim processing steps are associated with table of contents properties,
wherein determining the table of contents comprises determining insurance claim
processing steps that are associated with the table of contents properties, and
wherein at least one display in table of contents properties comprises a condition
which specifies when an associated insurance claim processing step should be
included in the table of contents.
- 109-115. (Cancelled).